In Response to COVID-19

**KYOTO YAMASHINA
HOTEL SANRAKU**

In order to protect customers and employees from COVID-19,

we have implemented following proactive precautionary measures.

■Arrival

Mask wearing	Hand disinfection
Please wear a mask when entering hotel.	Hand sanitizer is now available throughout the hotel. We highly recommend proper hand sanitization.

■Check-in

Reception desk	Check-in
Acrylic shields are set up at the reception desk, and all staff wear masks.	Fill out a health questionnaire. Tray is used during payment transactions.

■Restaurant

Temperature measurement	Masks and gloves wearing
Temperature will be measured at the restaurant's entrance. (Please note that we do not allow customers with temperature of over 37.5 degrees to enter.) Cashier staff will use tray during payment transactions.	All staff will wear masks and gloves.

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■Measures taken by staff

Mask wearing and hand washing and sanitizing   Arrangement of tables

The staff wear masks, often wash and sanitize their hands.

We will arrange sufficient space between tables

Public bath（for guests only）   ※there are no bathing facilities for Gentlemen.

We will not provide towels at this facility. Please bring them from your guest room.

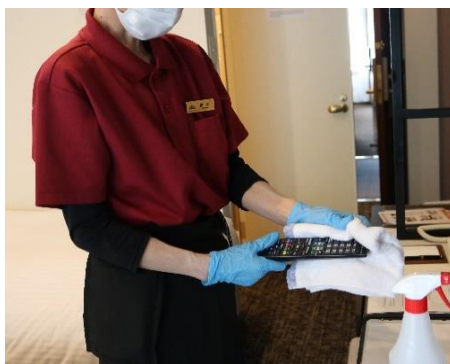Please use the sanitizer at the entrance and inside the facility.

In addition to conventional cleaning, we thoroughly disinfect objects, such as door knobs, chairs, locker ect.

In the sauna, we prepare sauna cushions and antiseptic solutions at the entrance and at the exit of the sauna that you can use freely. Please take a shower before and after using sauna&public bath.

Cleaning and desinfection

In addition to conventional cleaning, we thoroughly disinfect objects, such as remote controls and door knobs in the guest rooms, tables and chairs at the resutaurant etc.   Also, hot water sterilization of tableware and cutlery at the resutaurant (more than 80 degrees).

All staff will do their best to ensure safe stay.
Thank you for your understanding and cooperation.